

# Privacy Policy

**Hire N Go** believe is transparent working, free of any dispute and errors. That's why, we intend to clarify the privacy policy, in order to avoid any future trouble.

## Information Collection

Hire N Go is collecting data like driver's registration directly without any intermediate or third party. Any information collected through any other channel of communication will not be accepted. Hire N Go is also not responsible for any data mishandling collected through external sources. We are dealing directly one on one and make sure security of info provided us.

## Breach of Contract

While working with Hire N Go, the drivers are committed and bound to follow all the rules & regulations of Hire N Go! Any violation will be considered as a breach of contract for the drivers working with Hire N Go! The company's decision will be considered as final and you are not allowed to take any action against company's policies & decisions!

## Location Information

Hire N Go uses rider's device location in order to track the location, promising never to share it with anyone at any cost. We certainly pickup right from the destination and drop to the exact location following all traffic rules and regulations. It is requested that passengers must switch on the location of the device otherwise it will affect Hire N Go system to reach at the exact location!

## For Drivers

### The Registration

Drivers are welcomed across the state and registrations are open to start career with Hire N Go. There are some mandatory requirements to become a part of Hire n Go:

- ✓ The driver must have valid license
- ✓ He must have some experience
- ✓ Valid identity card

- ✓ A working Contact information
- ✓ Not involved in any legal dispute
- ✓ Punctual and flexible work attitude

You have to send the information & documents to Hire N Go! Any wrong information will be considered as a failure to apply successfully as registration. We will notify the person with the issue and hope to re-submit the registration form again.

### **Follow the updates**

In case of any revised policy, the driver's community must have to follow the changes and updates in the system and no one is allowed to take any action regarding the case.

### **Confidential policy**

The company once received the information, is bound to handle with security. No info will be shared publically and it's between Hire N Go system and the subject itself. We have succeeded to develop a secure system and that's why confident to protect data! We are safe and claim never to share any bit information to any one, within the system or outside the system. Any special case will be treated with the consent of the subject.

### **Working Conditions**

Drivers are requested to work according to rules and regulations. In case of any intentional delay of rides, the company can take serious action. During the working hours, everyone is bound to follow the rules and regulations of Hire N Go to operate the system flawlessly.

### **Liabilities**

We are not liable to any damage during the journey. In case of any miss-happening from the passenger's end, the company will provide the information to the driver about the subject but the driver can't take any legal action against the company in any case.

### **For Passengers**

We value every passenger and thus believe to provide clear and unambiguous information. We want to establish long term relationship, creating an ideal atmosphere where passengers feel safe and secure during the ride.

### **Location Information**

The company keeps information confidential and thus never share any location info of passenger to any other, internally or externally connected to the system. So, you are safe with us while the only driver is allowed to track your location.

If you are reluctant to share it, kindly switch off the location service of device and meet the driver to the nearby stop.

### **Information Collection**

For the information collection, we are not using any external mean to gather the passenger's information. The only source of information Hire N Go itself, where the passengers connect to satisfy their travelling needs.

We keep the record of Hire N Go passengers and everyone's history is recorded at our main data base. Still, we will never share it with anyone. For those who are concerned to provide the personal information, we claim never to share a bit detail to any external/internal party at any cost. Hire N Go has a strict policy against protection and security of professional and personal data.

### **Liabilities**

We are not liable to any damage during the journey. In case of miss happening from driver's end, we will provide the maximum information that can assist passengers. Still, no party can file any legal action against the company as we are connecting drivers with the passengers to boost the travelling industry. For the passenger's knowledge, all the drivers are registered and we have ample information about their residence, license, identity card and personal profile.

## Terms & Conditions

We honour Hire N Go system and its stakeholder, thus transparently dealing with those linked with Hire N Go. Here are some brief terms & conditions:

- ✓ No dispute or negotiation to the final fare. It must be accepted by both driver and passenger.
- ✓ We only follow the most updated policies in all matters.
- ✓ You are allowed to pay the fare according to methods mentioned by Hire N Go.
- ✓ In any dispute, Hire N Go decision will be acknowledged as final one.
- ✓ No fare is refundable.
- ✓ Drivers must communicate to one another using Hire N Go chat system.
- ✓ No restricted or illogical activities are allowed. The company can take serious action against such matters.
- ✓ You must have valid driving license
- ✓ The company acquires identity card from drivers at the time of registration.
- ✓ The concerning party is responsible for damages against any miss use of personal drivers ID provided by the Hire N Go!
- ✓ We are treating complaints and suggestion directly from the user at the Hire N Go platform.
- ✓ There is no central or intermediate party.
- ✓ Hire N Go is an Australian Company, serving within state.
- ✓ Working with Hire N Go means you have accepted our privacy policy, terms & Conditions!
- ✓ Hire N Go has access to suspend any account or to terminate any driver while the victim party can't take any action against the company.
- ✓ All the inquiries are handled directly from Hire N Go app.
- ✓ As a driver, you must confirm a direct business relationship with Hire N Go.
- ✓ We are dealing with direct communication.
- ✓ Passenger payment instruments are in safe hands.

Hire N Go is always busy to improve the policies to make these more practical and error free. We are happy to find stakeholders attitude cooperative!